



Govt of Bihar

Department of Environment, Forest and Climate Change
Office of Director, Sanjay Gandhi Biological Park, Patna

Address: Sanjay Gandhi Biological Park, Patna
Email ID: Patnazoobihar@gmail.com

Tel: 0612-2217758

Notice Inviting Tender

(Through e-Procurement mode only over <https://eproc2.bihar.gov.in>)

Short Notice Tender No: 07/e-PROC/SGBP/2025-26

Separate Online Bids under **Two-Bid system** are invited from registered Indian Suppliers {Manufacturers (OEMs)/ Authorized Distributors/ Dealers/ Suppliers} for the supply of Diagnostic, Health Monitoring and Treatment Machinery/Equipments required in the Wildlife/Veterinary Hospital of Sanjay Gandhi Biological Park, Patna as per the specified item wise requirements and technical specifications.

Sl No.	Scope of work	Estimated Cost of Work (In Rupees)	Cost of tender document (In Rupees) (Online Mode) (Non-Refundable)	Tender processing Fee (Non-Refundable) (in Rupees)	Earnest Money Deposit (In Rupees) Online	Time of Completion
1	2		3	4	5	6
01.	Supply of Diagnostic, Health Monitoring and Treatment Machinery/Equipments required in the Wildlife/Veterinary Hospital of Sanjay Gandhi Biological Park, Patna.	80,27,600/-	Rs. 1,000/-	As per eproc fees	Rs. 2,00,000/-	FY 2025-26

Tender Schedule/Programme:

Sl. No.	Activity	Date/Time : Duration
1.	Online Sale/Download date of Tender documents	From 20.11.2025 to 04.12.2025 (Upto 12:00 P.M.) (https://eproc2.bihar.gov.in)
2.	Bid-clarification date and time	25.11.2025 - 12:00 P.M. to 1 P.M. (In the office of the Director, Sanjay Gandhi Biological Park, Patna.)
3.	Date/Time for Submission/ Uploading of offer/Bid	Till 04.12.2025 up to 05.00 P.M. (https://eproc2.bihar.gov.in)
4.	Date & time for Opening of Technical Bid.	05.12.2025 at 03:00 P.M. (https://eproc2.bihar.gov.in)
5.	Contact person/Nodal Officer for queries	Director, Sanjay Gandhi Biological Park, Patna Email: patnazoobihar@gmail.com Mobile No: 8986153174
6.	Financial Bid Opening Date and Time	Will be Communicated after Opening of Technical Bid.

1. Detailed descriptions of the item and instructions for submitting your offer can be downloaded from e-Procurement Portal (<https://eproc2.bihar.gov.in>).
2. To participate in the e-tendering process, the bidders are required to get registered by the service provider of e-tendering. The bidders are required to submit "Technical Bid" and "Financial Bid" separately through e-Procurement Portal (<https://eproc2.bihar.gov.in>).

3. Tenderers are advised to read the detailed Terms & conditions before submitting e-tender which can be downloaded from e-Procurement Portal (<https://eproc2.bihar.gov.in>) or ([https://state.bihar.gov.in/ forest](https://state.bihar.gov.in/forest))
4. A sum of Rs. 1,000/- being the cost of Tender document (non-refundable) has to be paid through e-payment mode (NEFT/RTGS, Net Banking, Credit/Debit Card) only.
5. Tender Processing Fee (TPF) amount applicable as per e-Proc Bid Processing Fee structure (non-refundable) has to be paid through e-payment mode (i.e. NEFT/RTGS, Internet Banking, Credit / Debit Card) only.
6. EMD amount has to be paid through online mode (i.e. Internet Payment Gateway) through e-payment Portal <https://eproc2.bihar.gov.in> only.
7. The bidders shall upload the scanned copies of all the relevant certificates, documents, etc. in support of their eligibility criteria/technical bid and other certificate/document in the e-procurement portal (<https://eproc2.bihar.gov.in>)
8. Bids along with necessary online payments must be submitted through e-payment Portal <https://eproc2.bihar.gov.in> before the date and time specified in the NIT. The department does not take any responsibility for the delay/non-submission of Tender caused due to non-availability of Internet connection, Network Traffic/ Holidays or any other reason.
9. The bidders shall sign on all the supporting statements, documents, certificates uploaded by him, owning responsibility for their correctness/ authenticity. The bidder shall attach all the required documents for the specific tender before uploading the same during the bid submission as per the tender notice and bid document.
10. **Corrigendum/Addendum**, if any, will be published on the departmental website <https://state.bihar.gov.in/forest> and e-procurement, Portal Bihar <https://eproc2.bihar.gov.in>


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Sanjay Gandhi Biological Park, Patna.



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NOTICE INVITING e-TENDER

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Short Notice Tender No: 07/e-PROC/SGBP/2025-26

Tender document for Supply of Diagnostic, Health Monitoring and Treatment Machinery/Equipments required in the Wildlife/Veterinary Hospital of Sanjay Gandhi Biological Park, Patna.

Period of Contract- FY 2025-26 to FY 2028-29

1. GENERAL: -

- 1.1 Separate Online Bids under **Two-Bid system** are invited from registered Indian Suppliers {Manufacturers (OEMs)/ Authorized Distributors/ Dealers/ Suppliers} for the supply of Diagnostic, Health Monitoring and Treatment Machinery/Equipments required in the Wildlife/Veterinary Hospital of Sanjay Gandhi Biological Park, Patna as per the specified item wise requirements and technical specifications.
- 1.2 The main purpose of this tender is to procure the machinery required for Zoo Hospital at Sanjay Gandhi Biological Park, Patna. Sanjay Gandhi Biological Park has 91 different species of animals and birds of Felids like Big Cats (Lion, Tiger, Leopard etc), Small Cats (Jungle Cat, Fishing Cat, Leopard Cat), Canidae (Indian Wolf, Striped Hyena, Jackal, Wild Dog, Indian Fox), Ursidae (Sloth Bear, Himalayan Bear) Primates like Gibbon, Chimpanzee, Herbivores like Rhinoceros, Hippopotamus, Elephant, Giraffe, Zebra, Nilgai, Sambhar, Chital, Blackbuck, Hog deer, Barking deer; Reptiles like Turtles, Snakes; Birds like Emu, Ostrich, Macaw, Vulture etc. This hospital is not a regular veterinary hospital for domestic animals, but it is a zoo hospital where wild animals will be treated when required. The portable machinery and equipments instead of fixed one will be preferred. Also, bidders must provide only such machinery and equipment which will be used for all the wildlife mentioned above. **The machinery found non-useful to above mentioned species of wildlife will be returned back without making any payment towards it. No compensation will be entertained for return of such non-useful machinery.**
- 1.3 Separate technical and Financial Bids from Registered Indian reputed agencies as per the specified requirements and technical specifications can be submitted through e-tendering process i.e. Through e-Procurement mode only over <https://eproc2.bihar.gov.in>

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3.	Date/Time for Submission/ Uploading of offer/Bid	Till 04.12.2025 up to 05.00 P.M. (https://eproc2.bihar.gov.in)
4.	Date & time for Opening of Technical Bid.	05.12.2025 at 03:00 P.M. (https://eproc2.bihar.gov.in)
5.	Contact person/Nodal Officer for queries	Director, Sanjay Gandhi Biological Park, Patna Email: patnazoobihar@gmail.com Mobile No: 8986153174
6.	Financial Bid Opening Date and Time	Will be Communicated after Opening of Technical Bid.

- 1.4 Detailed descriptions of the item and instructions for submitting your offer can be downloaded from e-Procurement Portal (<https://eproc2.bihar.gov.in>).
- 1.5 To participate in the e-tendering process, the bidders are required to get registered by the service provider of e-tendering. The bidders are required to submit "Technical Bid" and "Financial Bid" separately through e-Procurement Portal (<https://eproc2.bihar.gov.in>).
- 1.6 Tenderers are advised to read the detailed Terms & conditions before submitting e-tender which can be downloaded from e-Procurement Portal (<https://eproc.bihar.gov.in>) or (<https://state.bihar.gov.in/forest>)
- 1.7 A sum of Rs.1,000.00 being the cost of Tender document (non-refundable) has to be paid through e-payment mode (NEFT/RTGS, Net Banking, Credit/Debit Card) only.
- 1.8 Tender Processing Fee (TPF) amount applicable as per e-Proc Bid Processing Fee structure (non-refundable) has to be paid through e-payment mode (i.e. NEFT/RTGS, Internet Banking, Credit / Debit Card) only.
- 1.9 EMD amount has to be paid through online mode (i.e. Internet Payment Gateway) through e-payment Portal <https://eproc2.bihar.gov.in> only.
- 1.10 The bidders shall upload the scanned copies of all the relevant certificates, documents etc. in support of their eligibility criteria/technical bid and other certificate/document in the e-procurement portal (<https://eproc2.bihar.gov.in>)
- 1.11 Bids along with necessary online payments must be submitted through e-payment Portal <https://eproc2.bihar.gov.in> before the date and time specified in the NIT.
- 1.12 The received e-bids will be opened in the office of Director, Sanjay Gandhi Biological Park, Patna before Competent Tender committee in the presence of bidders or Authorized representatives of bidders. In case any bidder/authorized representative of the bidder remain absent at the time of opening of technical/financial bid, the bid will be considered valid for evaluation.

1.13 Bids along with necessary documents must be submitted through <https://eproc2.bihar.gov.in> before the date and time specified in the NIT. The department does not take any responsibility for the delay/non-submission of Tender caused due to non-availability of Internet connection, Network Traffic/ Holidays or any other reason.

1.14 The technical bids will be opened by the Tender committee at the first instance for evaluation. Financial bids of only the technically acceptable offers will be opened for further evaluation and ranking.

2. ELIGIBLE BIDDERS: -

2.1 Eligibility Criteria – Work Experience

The eligible bidders must have prior experience in the supply of Veterinary Diagnostic, Health Monitoring, and Treatment-related medical machinery/equipment to any Department/Institution/Zoo/Protected Area under the Government of India, State Governments, Government of Bihar, or Public Sector Undertakings (PSUs), as detailed below:

- The bidder should have successfully completed similar works or should be holding running contracts with an aggregate value not less than Rs. 10.00 Lakhs during the last three consecutive financial years (FY 2022–23, FY 2023–24, and FY 2024–25).
- In the case of Authorized Distributors/Dealers/Suppliers, the experience of the Original Equipment Manufacturer (OEM) shall not be considered for establishing the bidder's eligibility. The requisite work experience must be in the name of the participating bidder only.
- The bidder must enclose valid copies of agreements/work orders/corresponding completion/experience certificates issued by the concerned authority/organization as documentary evidence.

2.2 Eligibility Criteria – Financial Turnover

- All eligible bidders must have an average annual financial turnover of not less than Rs. 25.00 Lakhs during the last three financial years, i.e., FY 2022–23, FY 2023–24, and FY 2024–25, as per the books of accounts.
- In cases where the audited financial statements for the last financial year (FY 2024–25) are not yet available, the bidder shall submit:
 1. The audited financial statements for the preceding financial year (FY 2021–22), in addition to the available years.
 2. A certificate from a practicing Chartered Accountant, certifying the turnover based on the latest available financial records.
 3. An affidavit/undertaking from the bidder confirming that the audited financial statements for the last financial year have not yet been completed/finalized.

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2.3 Eligibility Criteria – Registration & Authorization

- The bidder must be a registered Indian supplier, i.e., a Manufacturer (OEM)/Authorized Distributor/Dealer/Supplier, for the supply of Veterinary Diagnostic, Health Monitoring, and Treatment Machinery/Equipment.
- In the case of Authorized Distributors/Dealers/Suppliers, the bidder must possess a valid authorization certificate issued by the concerned OEM in favor of the bidder.
- The bidder shall enclose copies of valid authorization letter(s)/certificate(s) issued by the OEM as documentary evidence along with the bid.

3. ELIGIBILITY CRITERIA FOR THE BIDDERS:

- 3.1 The bidder shall be in business of supplying Veterinary Diagnostic/Health Monitoring/ Treatment Machinery/Equipments as mentioned in the eligibility criteria in 2.1 for past three years continuously. Documentary evidence in support of this must be provided.
- 3.2 The bidders should have the necessary financial turnover as mentioned in the eligibility criteria 2.2 for past three years continuously. Documentary evidence in support of this must be provided.
- 3.3 The bidders should have the necessary authorization as mentioned in the eligibility criteria 2.3. Documentary evidence in support of this must be provided.
- 3.4 Bidder shall submit a copy of PAN card No. under Income Tax Act along with income tax returns of last 3 Financial Years (AY 2023-24, 2024-25 and 2025-26). If the Income tax return of last financial year is not submitted, return of AY 2022-23 should be submitted.
- 3.5 The bidder should have valid GST registration number and documentary evidence of the same should be provided along with copy of GST returns of last 6 months.
- 3.6 Bidder must submit valid Identity and address proof of the Firm/Proprietor/Partner/Director issued from the competent authority.
- 3.7 Bidder must submit copies of all documents required, duly self-attested, along with technical bid of the tender.
- 3.8 The bidder must enclose with the technical bid the Booklet or brochures containing photographs and technical specifications of the machinery/equipment along with the specifications of the machinery/equipment that will be supplied by the bidder. In the absence of the Booklet or brochure, the bid will be declared technically disqualified. Bids of only those machineries will be considered for which Booklet or brochure and technical specification is submitted in technical bid. Only such machineries/equipments satisfying the specifications provided will be evaluated in the financial bids. i.e. if only 2 out of 3 machineries to be provided by a bidder qualifies the technical specifications, financial bids for only those 2 machineries will be considered.

- 3.9 The bidder must submit self-attested photocopy of the authorization certificate issued by the manufacturer of the machineries/equipment, for which technical bid is submitted by the bidder. In the absence of such authorization certificate/letter, the bid for that equipment/machinery will not be considered. Only such machineries/equipment for which authorization certificate is provided will be evaluated in the financial bids.
- 3.10 The bidder should ensure that they have rendered satisfactory performance during last three years and a notarized declaration must be submitted by the service provider that he/his firm is not black listed by any department of Govt. of India or Govt. of Bihar in last three years due to unsatisfactory performance or any other reason. Any suppression of material fact or submission of any false document or discrepancy in this respect will lead to disqualification of tender and further legal action.
- 3.11 Each bidder is required to confirm & submit a notarized declaration with his bid that no agent, middleman or any intermediary has been, or will be, engaged to provide any services, or any other item or work related to the award and performance of this contract. They will have to further confirm & declare that no agency commission or any payment which will be construed as an agency commission will be paid & that the tender price will not include any such amount. If the Director, Ecology & Environment, Patna subsequently find to the contrary, the Tender Committee or the Patna Zoo Management has the right to declare the Bidder as non-compliant and declare any contract if already awarded to the Bidder to be null and void.
- 3.12 Canvassing or offer of an advantage or any other inducement by any person with a view to influencing acceptance a bid will be an offence under Laws of India. Such section will result in the rejection of bid, in addition to other punitive measures

4. **ONE BID PER BIDDER:** - Each bidder shall submit only one bid.

5. **COST OF BID:** -

The bidder shall bear all costs associated with the preparation and submission of his bid and the Director, Ecology & Environment, Patna in no case shall be responsible or liable for those costs, regardless of the conduct or outcome of the tender process.

6. **VISIT TO DEPARTMENT:** -

The bidder is required to supply Veterinary Diagnostic/Health Monitoring/ Treatment Machinery/Equipments of specification as mentioned in the annexure III in Sanjay Gandhi Biological Park, Patna and is advised to visit and acquaint himself with the area and operational system of the Veterinary hospital. The costs of visiting shall be borne by the bidder. It shall be deemed that the bidder has undertaken a visit to The Sanjay Gandhi Biological Park, Patna and is aware of the area operational conditions of Veterinary Hospital prior to the submission of the tender documents.

7. TENDER DOCUMENTS: -

7.1. Contents of Tender the tender document comprises of following:

a) Notice of Invitation of Tender.	
b) Terms and Conditions.	(Annexure-I)
c) List of Machinery/Equipment	(Annexure-II)
d) Specifications of the machineries/equipments	(Annexure-III)
e) Technical Bid form	(Annexure-IV)
f) Financial Bid Form	(Annexure- V)

7.1.2 The bidder is expected to examine all instruction, Forms, Terms & Condition in the Tender documents. Failure to furnish all information required by the Tender document or submission of a tender not substantially responsive to the Tender document in every respect will be at the bidder's risk and may result in rejection of his bid.

7.1.3 The bidder shall not make or cause to be made any alteration, erasure or obliteration to terms mentioned in 7.2.1, in the text of the Tender document.

7.2. CLARIFICATION ON TENDER DOCUMENT: -

7.2.1. In case the bidder has any doubt about the meaning of anything contained in the Tender document, he shall seek clarification from the office of the Director, Ecology & Environment, Patna immediately before submitting his bid. Any such clarification had been sought, will be copied to all bidders without disclosing the identity of the bidder seeking such clarification.

7.2.2 Except for any such written clarification by the Director, Ecology & Environment, Patna which is expressly stated to be an addendum to the tender document issued by the Office of the Director, Ecology & Environment, Patna, no written or oral communication, presentation or explanation by any other employee of the Department shall be taken to bind or fetter the Department under the contract.

8. PREPARATION OF BIDS: -

8.1. LANGUAGE: -

The bids and all accompanying documents shall be either in Hindi or in English. In case any accompanying documents are in other languages, it shall be accompanied by an English translation. The English version shall prevail in matters of interpretation.

8.2 DOCUMENTS COMPRISING THE BID: -

8.2.1 The bids are to be submitted through e-procurement portal <https://eproc2.bihar.gov.in> only. The tender document shall comprise of documents as described in Terms and Conditions, technical as well as financial bids including supporting documents as mentioned in the tender document.

8.2.2 The bidder shall, on or before the date given in notice Inviting Tender, shall submit his bid through e-procurement portal <https://eproc2.bihar.gov.in> only.

8.2.4 The bidder (each member in case of joint venture/consortium/partnership firm) shall furnish the details regarding work experience, as stated in Clause 2, completed in preceding three year, which were similar in nature and complexity as mentioned for the current tender.

8.3 **BID PRICES: -**

8.3.1 The cost of machinery/equipment submitted by the bidder will be inclusive of all taxes, GST, cess, fees, fees required for registration/Authorization/NOC etc. of the equipment, transportation cost till Sanjay Gandhi Biological Park, loading, unloading and installation etc. of the machinery/equipments. No extra/hidden charges will be payable from Sanjay Gandhi Biological Park, Patna side apart from the cost submitted by the bidder in the financial bids.

8.3.2 **The cost of machinery/equipment will include AMC charges applicable during warranty period of Three years (3 yrs.) of the machinery/equipment.** No separate charges will be paid for annual routine maintenance of the machinery during warranty period of the machinery/equipment.

8.3.3 The cost of material submitted by the bidder must include any other charges or changes in the tax rates etc. as communicated by the central or state government from time to time.

8.3.4 Evaluation of the financial bid will be based on the minimum of submitted cost for each machinery/equipment by technically approved bidders.

8.3.5 Conditional bids/offers will be summarily rejected.

8.4 **FORM OF BID: -**

The bids are to be submitted through e-procurement portal <https://eproc2.bihar.gov.in> only & it shall be completed in all respects & duly signed & stamped by an authorized and empowered representative of the Bidder.

8.5 **CURRENCIES OF BID AND PAYMENT: -**

8.5.1 The bidder shall submit his price bid/offer in Indian Rupees and payment under this contract will be made in Indian Rupees.

8.6 **DURATION OF CONTRACT: -**

- The contract shall remain valid for a period of **Three (3) years**.
- The scope of the contract shall include:
 - Supply of the machinery/equipment during the financial year 2025–26.
 - Annual Maintenance of the supplied machinery/equipment for a period of three (3) years, i.e. from FY 2025-26 to FY 2028-29, commencing from the date of acceptance of the machinery/equipment by the Competent Evaluation Committee after successful delivery, installation and training.

- CMC after three years of AMC period i.e. from FY 2029-30. The cost of CMC will be mutually agreeable and will be finalized after successful completion of three years AMC period. Separate contract will be signed for CMC.

8.7 BID SECURITY: -

- 8.7.1 The bidder shall deposit a Bid Security (Earnest Money Deposit – EMD) of Rs. 2,00,000/- (Rupees Two Lakh only) through online mode (Internet Payment Gateway) available on the e-Payment Portal: <https://eproc2.bihar.gov.in> only. Requests for exemption from payment of EMD shall be considered only in accordance with the applicable guidelines/rules of the Central Government and/or State Government. Such exemption shall be granted only upon submission of valid documentary evidence/certificates issued by the Competent Authority, clearly citing the relevant rules and guidelines under which the exemption is claimed.
- 8.7.2 Any tender not accompanied by Bid Security shall be rejected.
- 8.7.3 Bid securities of the unsuccessful bidders will be returned to them at the earliest after expiry of the final bid validity and on or before the 30th day after the award of the contract.
- 8.7.4 Bid security (EMD) of the successful bidder shall be returned on receipt of Performance Security by the Department and after signing the agreement.
- 8.7.5 Bid security (EMD) shall be forfeited if the bidder withdraws his bid during the period of Tender validity.
- 8.7.6 Bid security (EMD) shall be forfeited if the successful bidder refuses or neglects to execute the Contract or fails to furnish the required Performance Security within the time frame specified by the Director, Sanjay Gandhi Biological Park, Patna.

8.8 FORMAT AND SIGNING OF BID: -

- 8.8.1 The bidder shall upload the tender document and addenda, if any, thereto, with each page of this document signed and stamped to confirm the acceptance of the term & conditions of the tender by bidder. The uploaded scanned copies of the documents should be easily readable. The bidders are advised to ensure this before finally uploading the bids.
- 8.8.2 The documents comprising the bid shall be typed or written in indelible ink and all pages of the bid shall be signed by a person or persons duly authorized to sign on behalf of the bidder. All pages of the bid, where entries or amendment have been made, shall be signed by the person or persons signing the bid. The uploaded scanned copies of the documents should be easily readable. The bidders are advised to ensure this before finally uploading the bids.
- 8.8.3 The bid shall contain no alteration, omissions or additions except those to comply with instruction issued by the Director, Sanjay Gandhi Biological Park, Patna or are necessary to correct errors made by the bidder, in which case corrections shall be initialed/signed and dated by the person or persons signing the bid.

9. SUBMISSION OF BIDS: -

9.1.1 The bids are to be submitted in through e-procurement portal <https://eproc2.bihar.gov.in> only which is mandatory, failing which the tender shall not be considered.

9.1.2 The Technical Bid should consist of the following documents: -

(a) Proof of submission of cost of Tender document (non-refundable) Rs 1,000/-.
(b) Proof of submission of Bid Security (EMD) for an amount of Rs 2,00,000/- deposited through online mode (i.e. Internet Payment Gateway) through e-payment Portal https://eproc2.bihar.gov.in only.
(c) Self attested copy of Technical Bid form with bidder's name, designation, Office/Residential address and office Telephone Numbers, whether the bidder is a sole proprietor/partnership firm, names addresses and telephone numbers of Director/Partners also.
(d) Self-attested Photocopy of Address & Identity proof.
(e) Self-attested photocopy of the partnership deed in case of firm and letter of authority by the firm to participate in the tender
(d) Self attested copy of PAN No. card under Income Tax Act. along with Income Tax return of last three assessment years. i.e. Assessment year 2023-24, 2024-25 and 2025-26.
(e) Self attested copy of Goods and Service Tax (GST) Registration Number and copy of filed return of last 6 months/ 2 quarters.
(f) Proof of Average Annual turnover as stated in Clause 2 supported by audited balance sheet.
(g) Proof of experience as stated in Clause 2 supported by documents from the concerned organization.
(h) Brochures with specification and photograph/ self attested Colour photographs with specifications of all the machineries/equipments for which financial bid is submitted.
(i) Authorization certificate/Letter from Manufacturer
(j) Notarized declaration that Bidder/bidder's firm is not black listed by any Ministry/department of Govt. of India or Govt. of Bihar in last three years due to unsatisfactory performance or any other reason.
(k) Notarized declaration that Bidder/bidder's has not suppressed any material fact or submitted any false document and discrepancy in this respect will lead to disqualification of tender and further legal action can be initiated against Bidder, if found so. Also, declaration that no agent, middleman or any intermediary has been, or will be, engaged to provide any materials/machinery/equipment or any other item or work related to the award and performance of this contract.
(l) Duly filled and signed Annexure I to V as token of acceptance of terms and condition of the tenders.

9.1.3 The tender shall remain valid and open for acceptance for a period of 180 days from the last date of submission of tender.

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9.2 LATE AND DELAYED TENDERS: -

- 9.2.1 Bids must be received not later than the date and time stipulated in the Tender Notice. The Director, Ecology & Environment, Patna, may be at its discretion, extend the deadline for submission of bids in which case all rights and obligations of the Director, Ecology & Environment, Patna and the Bidder will be the same.
- 9.2.2 Any bid received after the deadline for submission of bids, as stipulated above, shall not be considered.

10.1 BID OPENING AND EVALUATION: -

- 10.1.1 The authorized Tender Committee chaired by Director, Ecology & Environment, Patna will open the technical Bids in the presence of the Bidders or their representatives who choose to attend at the appointed place and time.
- 10.1.2 The bid of any bidder who has not complied with one or more of the conditions will be summarily rejected.
- 10.1.3 Conditional bids will also be summarily rejected.
- 10.1.4 Financial bids of only the technically pre-qualified bidders will be opened for evaluation in the presence of qualified bidders.
- 10.1.5 Bids of only those machineries will be considered for which Booklet or brochure and technical specification is submitted in technical bid. The tender committee can allow minor changes in the technical specifications as mentioned in the annexure III. Only such machineries/equipments satisfying the Specifications provided will be evaluated in the financial bids. i.e. if only 2 out of 3 machineries to be provided by a bidder qualifies the technical specifications, financial bids for only those 2 machineries will be considered.
- 10.1.6 The cost of machinery/equipment submitted by the bidder will be inclusive of all taxes, GST, cess, fees, fees required for registration/Authorization/NOC and Demonstration & Training etc. of the equipment, transportation cost till Sanjay Gandhi Biological Park, loading, unloading and installation etc. of the machinery/equipments. No extra/hidden charges will be payable from Sanjay Gandhi Biological Park, Patna side apart from the cost submitted by the bidder in the financial bids.
- 10.1.7 **The cost of machinery/equipment will include AMC charges applicable during warranty period of three years (3 yr) of the machinery/equipment.** No separate charges will be paid for annual routine maintenance of the machinery during warranty period of the machinery/equipment.
- 10.1.8 The cost of material submitted by the bidder must include any other charges or changes in the tax rates etc. as communicated by the central or state government from time to time.

- 10.1.9 The contract shall be awarded to the L1 bidder, i.e., the bidder who has quoted the lowest responsive annual contract rate, subject to fulfillment of all eligibility criteria and compliance with the terms and conditions specified in the tender document.
- 10.1.10 In the event that two or more bidders quote the same L1 rate, the contract shall be awarded based on lottery system through draw of lots by the tender committee in the presence of the concerned bidders, duly recorded. The final decision in such a case shall be binding on all participating bidders.
- 10.1.11 If it is brought to the notice of the committee that the machinery of same specification is available in the market at the cost less than that submitted by the successful bidder, the bidder must provide the machinery at this lower market rate.
- 10.1.12 If L1 bidder fails to supply the material within stipulated time or do not abide any of the terms and conditions of the tender, the supply of the machinery can be ordered from other bidders at L1 rate.

10.2 RIGHT TO ACCEPT ANY BID AND TO REJECT ANY OR ALL BIDS: -

- 10.2.1. The authorized Tender Committee is not bound to accept the lowest or any bid and may at any time by notice in writing to the bidders terminate the tendering process.
- 10.2.2. The Tender Committee may terminate the contract if it is found that the agency is black listed on previous occasions by any of the Department/Institutions/Local Bodies/Municipalities/Public Sector Undertakings, etc. The Director, Ecology and Environment, Patna reserves the right to cancel or reject all or any of the tender without assigning any reason. Any act on the part of the tenderer to influence anybody in the concerned offices is liable to rejection of his tender.
- 10.2.3. The Tender Committee may reject the Bid in the event that the Bid is accepted but the successful bidder fails to furnish the performance Security or fails to execute the contract agreement.


11.1. AWARD OF CONTRACT: -

- 11.1.1. The Competent Tender Committee, will recommend the contract to the successful evaluated bidder whose bid has been found to be responsive (the bidder whose bid is found to be minimum) and who is eligible and qualified to perform the contract satisfactorily as per the terms and conditions incorporated in the bidding document.
- 11.1.2. The Director, Sanjay Gandhi Biological Park, Patna, Patna on behalf of Competent Tender Committee, will communicate the successful bidder by facsimile/Email confirmed by letter transmitted by Registered post that his bid has been accepted. This letter (hereinafter and in the condition of contract called the "Letter of Offer") shall prescribe the amount which Sanjay Gandhi Biological Park, Patna will pay to the bidder in consideration of the supply, installation and training of machineries, equipment to be provided by the successful bidder/s as prescribed in the contract.

- 11.1.3. The successful bidder will submit non-judicial stamp of Rs. 1,000/- in the office of Director, Sanjay Gandhi Biological Park, Patna within 7 days of issue of letter of offer and will execute a contract agreement within a period of 15 days from the date of issue of letter of offer.
- 11.1.4. The successful bidder shall be required to furnish a Performance Security within 15 days of receipt of 'Letter of Offer' for an amount equal to 10% of the total contract value in the form of an Account Payee Demand Draft, Fixed Deposit Receipt from a commercial bank, or Bank Guarantee in an acceptable form in favors of The Director, Sanjay Gandhi Biological Park, Patna. **The Performance Security shall remain valid till 31st May 2029** i.e. a period of sixty days beyond the date of completion of all contractual obligations. In case the period is extended further, the validity of Performance security shall also be extended by the bidder accordingly.
- 11.1.5 After award of tender, Bidder must submit valid character certificate of the Firm/Proprietor/Partner/Director issued from the competent authority which should not be more than six months older.

12. TERMS AND CONDITIONS OF CONTRACT

- 12.1 The main purpose of this tender is to procure the machinery required for Zoo Hospital at Sanjay Gandhi Biological Park, Patna. Sanjay Gandhi Biological Park has 91 different species of animals and birds of Felids like Big Cats (Lion, Tiger, Leopard etc), Small Cats (Jungle Cat, Fishing Cat, Leopard Cat), Canidae (Indian Wolf, Striped Hyena, Jackal, Wild Dog, Indian Fox), Ursidae (Sloth Bear, Himalayan Bear) Primates like Gibbon, Chimpanzee, Herbivores like Rhinoceros, Hippopotamus, Elephant, Giraffe, Zebra, Nilgai, Sambhar, Chital, Blackbuck, Hog deer, Barking deer; Reptiles like Turtles, Snakes; Birds like Emu, Ostrich, Macaw, Vulture etc. This hospital is not a regular veterinary hospital for domestic animals, but it is a zoo hospital where wild animals will be treated when required. The portable machinery and equipments instead of fixed one will be preferred. Also, bidders must provide only such machinery and equipment which will be used for all the wildlife mentioned above. **The machinery found non-useful to above mentioned species of wildlife will be returned back without making any payment towards it. No compensation will be entertained for return of such non-useful machinery.**
- 12.2 Tender will be valid for the financial year 2025-26.
- 12.3 Supply of the machinery/equipment will be done by the successful bidder only.
- 12.4 It will be the responsibility of the successful bidder to provide Registrations/ Permissions/ Authorizations/ NOC etc. issued by the concerned Government Department/institution/Board or any other body authorized for such purpose for the operation and installation of the equipment/machinery to be supplied.
- 12.5 In no case successful bidder can change or request to change, the machinery or the specification which has been submitted in the technical bid for unavailability or any other reason.

- 12.6 The bidder must specify the Annual Maintenance schedule for the next 3 years (i.e. from FY 2025-26 to FY 2028-29 commencing from the date of acceptance of the machinery/equipment by the Competent Evaluation Committee after successful delivery, installation and training) for the machinery to be supplied at the time of submitting the agreement.
- 12.7 The bidder must supply the machinery/equipment within 15 days of issuing of the purchase order by Director, Sanjay Gandhi Biological Park, Patna. If the supply of machinery requires more than 15 days due to any acceptable reason, the reason and the time required for the delivery must be mentioned along with the technical bid. The committee can reject the bid technically, if it is found that undue time for supply is quoted by the bidder.
- 12.8 The purchase order for the procurement of the machinery/equipment will be issued after getting approval for the technical and financial evaluation from competent authority.
- 12.9 The delivery of the machinery/equipment must be done only to the authorized officer as communicated by the Director, Sanjay Gandhi Biological Park, Patna.
- 12.10 At the time of delivery of the machinery/equipments, the successful bidder will arrange for the demonstration of the machinery/equipment in front of the technical committee constituted by Director, Sanjay Gandhi Biological Park, Patna.
- 12.11 The payment of the machinery/equipments supplied will be done by the authorized officer only after delivery of the machinery and approval of the technical committee after demonstration of the machinery/equipment by the bidder after installation.
- 12.12 The successful bidder must repair of the machinery for any technical malfunctioning and must provide the resources for the Maintenance of the machinery as per schedule, within 7 days of communication from the office of Director, Sanjay Gandhi Biological Park. In case the successful bidder fails to provide repairing services within stipulated time, the Director, Sanjay Gandhi Biological Park, Patna will have all the rights to blacklist the bidder and to forfeit the security money deposited by the bidder.
- 12.13 Bidders must abide to all the necessary directions/guidelines communicated by the Centre/State government from time to time regarding supply and payment of the machinery/equipments.
- 12.14 The Director, Sanjay Gandhi Biological Park will have all the rights to forfeit security deposit in case malfunctioning of Machinery/equipment during warranty period of three years or if successful bidder fails to provide necessary services as and when asked, for annual maintenance or repairing/replacing of the machinery/equipments.
- 12.15 If the successful bidder do not conform to the terms and conditions of the tender or do not supply the machinery/equipment within stipulated time, Director, Sanjay Gandhi Biological Park, Patna will have all the right to cancel the contract and forfeit the security deposit as well as to blacklist the bidder from participating in any tender or supply of materials to any government agency.
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- 12.16 If the successful bidder supply any machinery/equipment of lower quality, then it will be the responsibility of the bidder to remove the machinery/equipments from the site of delivery/installation with his own expenses within a week of communicating the same. If the bidder fails to remove such machinery/equipment of lower quality from the site, Director, Sanjay Gandhi Biological Park, Patna or any officer authorized by him. The cost of removal of machinery/equipment from the site of delivery/installation will be recovered from the bidder from his security deposit/EMD. The department will not be responsible for any damages to the machinery/equipment during this process.
- 12.17 Any dispute regarding quality or quantity of the supplied machinery/equipments will be decided by the technical committee appointed by Director, Sanjay Gandhi Biological Park, Patna. If bidder is not satisfied with the decision of the committee, then the final decision will be taken by the Director, Sanjay Gandhi Biological Park, Patna which will be binding on the bidder.
- 12.18 The successful bidder has to provide CMC for the machinery being provided after three years of AMC period i.e. from FY 2029-30. The cost of CMC will be mutually agreeable and will be finalize after successful completion of three years AMC period.

13. FORCE MAJEURE: -

- 13.1 If at any time during the currency of the contract, either party is subject to force majeure, which can be termed as civil disturbance, riots, strikes, tempest, acts of God etc. which may prevent either party to discharge the obligation, the affected party shall promptly notify the other party about the happening of such an event. Neither party shall by reason of such event be entitled to terminate the contract in respect of such performance of their obligations. The obligations under the contract shall be resumed as soon as practicable after the event has come to an end or ceased to exist. The Performance of any obligations under the control shall be resumed as soon as practicable after the event has come to an end or ceased to exist. If the performance of any obligation under the contract is prevented or delayed by reason of the event beyond a period mutually agreed, to if, any, or seven days, whichever is more, either party may at option terminate the contract.
- 13.2 The supplier shall indemnify the Sanjay Gandhi Biological Park, Patna from and against all claims, damages, losses and expenses arising out of, or resulting from the works/services under the contract provided by the contractor.
- 13.3 If as a result of post payment audit, any overpayment is detected in respect of supply of machinery/equipment done by the bidder under the tender, it shall be recovered by the Director, Sanjay Gandhi Biological Park, Patna from the bidder either from security deposit/ performance guarantee.
- 13.4 If any underpayment is discovered, the amount shall be duly paid to the contractor by the Director, Sanjay Gandhi Biological Park, Patna.
- 13.5 The contractor shall provide the copies of relevant records during the period of contract or otherwise even after the contract is over, whenever required by the Director, Sanjay Gandhi Biological Park, Patna.

14. OBLIGATION OF CONTRACTOR: -

The contractor shall ensure compliance of all legal requirements, License and permissions required for supplying of the machineries mentioned in the scope of work and must be obtained by him before supplying of the machineries in the Sanjay Gandhi Biological Park, Patna. The bidder shall submit, every year, copies of license and permissions required and shall keep the Employer fully indemnified against the liabilities, obligation and interest which may arise. The bidder shall ensure full compliance of tax laws of India with regard to this contract and shall be solely responsible for the same.

The Director, Sanjay Gandhi Biological Park, Patna, will deduct Income Tax at source under Section 194-C of Income Tax Act from the bidder at the prevailing rates of such sum as income tax on the income comprised therein. The Director, Sanjay Gandhi Biological Park, Patna, will deduct Goods and Services Tax at source under relevant provisions of GST Act from the bidder at the prevailing rates of such sum as GST on the Bill comprised therein.

15. DISPUTE RESOLUTION: -

Any dispute and or difference arising out of or relating to this contract will be resolved through joint discussion of the authorities and representatives of the concerned parties. However, if the disputes are not resolved by joint discussions, then the matter will be referred for adjudication to the Director, Ecology and Environment, Bihar.

The award of the Director, Ecology and Environment, Bihar shall be final and binding of all the parties. The arbitration proceeding's if agreed and upon both the parties, shall be governed by Bihar Public Works Contracts Disputes And Tribunal Act 2008 as amended from time to time. Arbitration proceeding will be held at Patna, Bihar Only.

16. JURISDICTION OF COURT: -

The courts at Patna shall have the exclusive jurisdiction to try all disputes, if any, arising out of this agreement between the parties.

17. PAYEMENT TERMS: -

Payment shall be released on submission of bill by the supplier, subject to satisfactory demo, installation, training of the machinery/equipment supplies as submitted by the competent evaluation committee constituted by Director, Sanjay Gandhi Biological Park, Patna for evaluation of the machinery/equipment.


Director,
Sanjay Gandhi Biological Park, Patna

Annexure II

List of Machinery/Equipment Required for Patna Zoo Hospital

Sl. No.	Name of Equipment	Tentative Quantity Required	Estimated Cost of the Machinery/ equipment	Specifications	Tick the machinery for which bid is submitted
1	Laser Therapy Machine	1 piece	24,58,400	As specified in Annexure III	
2	Endoscopy unit	1 piece	28,08,400	As specified in Annexure III	
3	Gas Anesthesia Machine	1 piece	27,60,800	As specified in Annexure III	

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Specifications for the Machinery/Equipment

As specified in point no. 2 of Terms and Conditions for NIT-07/2025-26, it is reiterated here that the main purpose of this tender is to procure the machinery required for Zoo Hospital at Sanjay Gandhi Biological Park, Patna. The main animals to be housed in the Sanjay Gandhi Biological Park will be Lion, Tiger, Leopard, Sloth Bear as well as Herbivores like Nilgai, Sambhar, Chital, Blackbuck, Hog deer, Barking deer etc. This hospital is not a regular veterinary hospital for domestic animals but it is a zoo hospital where wild animals will be treated when required. The equipment instead of fixed one will be preferred. Also, bidders must provide only such machinery and equipment which will be used for wildlife. The machinery found to be un-useful to wildlife will be returned back without making any payment towards it. Tender committee reserves the right to accept minor changes in the specifications of machineries if the committee is satisfied that the machinery serves the purpose and is of satisfactory performance.

1. Laser Therapy Machine

Technical Specifications:

1. **Weight:** The machine must be light- weight, battery operated and weighing less than 1.5Kg.
2. **Laser Class:** It must be a class IV Dynamic Laser Therapy Machine.
3. **Dose Delivery Mode:** The machine must be equipped with ISP (Intense Super Pulse) mode for dose deliver.
4. **Display:** It must have an LCD Full Colour Graphics Display.
5. **Wavelengths:** The machine must emit lasers with a minimum of four wavelengths: 660nm, 800nm, 905nm, and 970nm to maximize penetration and therapeutic effects for different skin colours.
6. **Wavelength Select ability:** The machine should allow wavelength selection ability.
7. **Anatomy Selection:** It should have preset functions for selecting different anatomies.
8. **Therapeutic Phases:** The machine should provide at least 10 therapeutic phases in one treatment session.
9. **Skin colour Selection:** It must have the option for skin colour selection.
10. **Chronicity and pain Level Selection:** The machine should allow selection of chronicity and pain levels.
11. **Laser Power:** It should provide a laser power of at least 15W for the treatment of deep musculoskeletal tissues.
12. **ISP Mode Laser Power:** It must provide a laser power of at least 20W in ISP mode.
13. **Therapeutic Effects:** The machine must offer anti-inflammatory, analgesic, bio-stimulatory, and anti-bacterial effects.
14. **Operating Modes:** The machine should support continuous (CW), Pulsed, and ISP modes.
15. **Emission Frequency:** The machine should allow the emission frequency from 1 to 20000Hz.
16. **Attachments:** The machine should come with non-contact applicators.
17. **Variable Zoom:** It should have variable zoom feature ranging from 1to 5cm²

18. **Safety Equipment:** The machine must be supplied with Lasser Safety Goggles for both the therapist and the patient.
19. **Safety Features:** It must have an emergency stop switch.
20. **Electronic Therapy Records:** The equipment should have facility of saving electronic therapy records, including patients' history.
21. **Certifications:** The machine must have European CE/US FDA and Iso certification.
22. Machine all parts should be brand new. Refurbished equipment is not acceptable.
23. The Quoted equipment should have an installation base in India in the govt./defence sector with full post service backup and the company should have experience of at least 5yrs in this line with a performance certificate from govt./defence sector veterinary hospital.
24. Demo should be provided by the Tenderer at his cost.
25. Minimal warranty for three years or more.

2. Endoscopy Unit.

Technical Specifications:

- Machine should be Full HD
- With minimum 9.2mm outer diameter and 2.8mm Working Channel.
- It should have minimum 1500mm Working length
- It should have U/D 210/130 L/R 100 Degree View angle 140-degree Water Jet GF 14 F (6mm) Scope for Exotic Birds and Small animals.
- It should have Work Station VHP 1315 with compatible Monitor of 15.6-inch HD with minimum resolution of 1920 x 1080 with facility of touch Screen.
- It should have LED Light source, Air/Water Pump and SDI, DVI output
- The machine with Portable design with minimum Battery Backup 4 Hours
- The machine should come with necessary Accessory Set like Biopsy Forcep, Grasping Forcep, Cytology Brush, Retrieval Basket, Snare & Cleaning Brush Leakage Teaster.
- Machine all parts should be brand new. Refurbished equipment is not acceptable.
- The Quoted equipment should have an installation base in India in the govt./defence sector with full post service backup and the company should have experience of at least 5yrs in this line with a performance certificate from govt./defence sector veterinary hospital.
- Demo should be provided by the Tenderer at his cost.
- Minimal warranty for three years or more.

3. Gas Anaesthesia Machine.

Technical Specifications:

1. Machine should be Microprocessor based electronic system, quiet in operation with integrated Ventilator to support large animals.
2. The System can be used for spontaneous breathing for patient.
3. The system should be useful for large animal.

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4. Ventilator should be time cycled, electronically controlled and pneumatic powered with controls of on/off, tidal volume (5-15ltrs), breaths per min (0-99) & flow control.
5. Should have LED display of selected respiratory variables like breaths per minute and I:E. Ratio (inspiratory & expiratory ratio)
6. It should have I:E Ratio for delivery in the range of (i.e. 1:1, 1:1.5, 1:2, 1:2.5, 1:3, 1:3.5, 1:4, 1:4.5.) of expandable up to 1:8 ratio.
7. Should have flow rate adjustable from 0-600 liters per minute with expanded range of flow rate selectivity.
8. The system should have four-wheel balance stand to accommodate positioning, ease of movement and maximum stability.
9. System should have Quick change soda lime canister.
10. Should have Foal absorber circuit from 200ml to 2.2liter.
11. Open air scavenging system for use with suction (vacuum) waste gas disposal system.
12. Should have single push button O₂ supply.
13. Absorber should have inspiratory and Expiratory flow controlled through visible check valves.
14. Must have Top shelf surface area of 3,000 Sq. cm OR more for monitors and storage of accessories
15. Alarm: Failure to cycle -visual-audible
16. System failure - visual-audible
17. Overpressure governor 80cm H₂O
18. Gas scavenger - 19mm port
19. Should be provided with Isoflurane Vaporizer. (Temperature compensated wick style vaporizer with range of 0% - 5%) and Sevoflurane Vaporizer. (Temperature compensated wick style vaporizer with range of 0% -7%)
20. Anaesthesia machine and anaesthesia ventilator should be from single manufacturer
21. Must have dual vaporizer mount with safety interlock exclusion.
22. Cuffed ET Tubes No. 16, 18, 20, 22 and 24 two each size to be provided with the machine.
23. Y piece connector to be supplied for easy connection to cuffed ET tubes connected to patient.
24. Should be supplied with 15 Lt and 30 Lt two each size re-breathing bag.
25. Should have a provision to use the machine manually with the help of rebreathing bag and same absorber with a pop of valve for scavenging (without the use of ventilator).
26. Two Vernal Mouth Gag and Two Gunther mouth gag should be supplied with machine
27. Machine all parts should be brand new. Refurbished equipment is not acceptable.
28. The Quoted equipment should have an installation base in India in the govt./defence sector with full post service backup and the company should have experience of at least 5yrs in this line with a performance certificate from govt./defence sector veterinary hospital.
29. Demo should be provided by the Tenderer at his cost.
30. Minimal warranty for three years or more

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TECHNICAL BID FORM

1. Name, Full Address and Mobile no. of the Tenderer:

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2. Name, Full Address and Mobile no. of the Firm:

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Sl. No.	Technical information	Submission by Tenderer/Details	Page No.
1	Money Receipt/Bank Draft of Rs. 1,000/- submitted as Cost of Tender Document/Tender fees		
2	Bank draft of Earnest Money Deposit of Rs. 2,00,000/- drawn in favour of Director, Sanjay Gandhi Biological Park, Patna.		
3	Self-attested Photocopy of Address & Identity proof.		
4	Self-attested photocopy of the partnership deed in case of firm and letter of authority by the firm to participate in the tender		
5	Self-attested photocopy of PAN Card and Income Tax return of last three Assessment years (AY 2023-24, 2024-25 and 2025-26)		
6	Self-attested Photocopy of GST registration and GST return of last two Quarters the tenderer/Firm		
7	Photo Copy of Annual Turnover For Last Three Years as mentioned in clause 2 of the tender document issued by certified CA		
8	Proof of Experience showing supply of veterinary machineries/equipments of aggregate minimum value as mentioned in clause 2 of the tender document, to any Zoo in India, Veterinary Hospital, Veterinary College, any other Government veterinary office/Institute or Forest Department office within last 3 years		
9	Brochures with specification and photograph/ self attested Colour photographs with specifications of all the machineries/equipments for which financial bid is submitted.		
10	Authorization certificate/Letter from Manufacturer		
11	Notarized affidavit regarding declaration of not included in the black-list by Govt or any other agency.		
12	Notarized declaration that Bidder/bidder's has not suppressed any material fact and declaration that no agent, middleman or any intermediary has been, or will be, engaged		

I hereby declare that I have read and agree with the terms and conditions of the tender and will abide by the terms and conditions of the tender.

Place:

Date:

Signature of the Tenderer
 Name and Address of the Tenderer
 with phone no and Email Id

Financial Bid Form

SL. NO.	Name of Equipment	Unit	Rate in Rupees Per unit inclusive of all taxes, Transportation, Installation, Demo and Training with 3 Years AMC Charges included in it.	
			In Digits	In Words
1	Laser Therapy Machine	01		
2	Endoscopy unit	01		
3	Gas Anesthesia Machine	01		

(*Note:-Quantity of materials mentioned above is tentative. It may Increase or Decrease as per Requirement.)

The rate quoted by me is **FOR** Sanjay Gandhi Biological Park, Patna for the financial year 2025-26 and I agree to pay all Government taxes like Income Tax, G.S.T etc.

Place:

Date:

Signature of the Tenderer
Name and Address of the Tenderer
with phone no and Email Id

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